



2025 Commercial Heat Pump Energy Optimization Rebate

FOR EXISTING BUILDINGS

Valid for all commercial and industrial customers ("Customer") of Eversource Electric and United Illuminating Company ("UI"), collectively referred to as "Participating Utilities" or "Utilities", who purchase and install a qualifying heat pump ("Equipment") for an existing business/facility (**Heat pumps in new construction and major renovation projects do not qualify**) on or after **January 1, 2025 through December 31, 2025**. The **Commercial Heat Pump Energy Optimization Rebate Form (Application)** with required documentation must be postmarked no later than **February 28, 2026**.

Equipment must be installed by a contractor participating in the Energize ConnecticutSM Heat Pump Installer Network in the service territory of the Participating Utility and must replace oil, propane, natural gas, or electric resistance as the primary heating system. If an existing oil, propane, or natural gas system will be left in place, customer must either install an integrated control or must certify that an existing building control is capable of automatically switching between heat pump and fossil fuel heat at a pre-set outdoor temperature set below 30°F. Documentation of control sequence may be required. If the pre-existing system is being fully displaced, but a new fossil fuel system is being installed in addition to a Heat Pump, this would be a partial displacement. Integrated Control requirements would need to be met to qualify.

The equipment must meet at least one of the following requirements to be considered "Fully Displaced":

- Pre-existing heating system has been removed and new fossil fuel heating system is not being installed.
- Pre-existing heating system has been disconnected from the panel (i.e., wire terminated outside of the circuit panel and no longer energized).
- Pre-existing thermostat(s) have been disconnected from both the system board and walls.
- Pre-existing fuel line has been disconnected and capped.



Completing this form

To claim your rebate, read the terms and conditions before proceeding. All information is required for rebate processing.



Form submission

- ✉ **Via Email:**
CommercialHPRebates@ri-message.com
- 📄 **Via Post:**
C&I Electric HVAC and Water Heating
Rebate Solution
41 Crossroads Plaza #303
West Hartford, CT 06117



Still have questions?

Contact us to discuss your claim:

- 📞 800-918-9369
- ✉ CommercialHPRebates@ri-message.com

The Utilities reserve the right to inspect any project at their discretion. Projects totaling more than 20 tons or more than \$30,000 in rebates require Pre-Approval and Post-Inspection. Pre-Approval also required for Eversource customers using third party financing Please email CommercialHPRebates@ri-message.com or call 800-918-9369 to schedule.

Required documents

Required for Rebate Payment:

Completed and signed rebate form
IRS W9 Form (For Payee)

Installation invoice from a contractor participating in the Energize CT Heat Pump Installer Network listing:

- Contractor name and address
- Equipment Manufacturer and Model Numbers
- Integrated Control Model Numbers (if applicable)
- Installation Date
- Installation Address
- Total Install Cost
- Marked Paid in Full

Want Your Rebate Faster? Scan the QR code to request your rebate online or visit EnergizeCT.com/nonlighting/apply.



Contact and Payee Information

ACCOUNT HOLDER (PLEASE PRINT)

Company Name:				
Installation Site Address:		City:	State:	Zip:
Project Contact First Name:		Project Contact Last Name:		
Email:		Phone:		
Electric Utility (check one): Eversource UI		Electric Billing Account Number:		
Natural Gas Utility (check one)*: Eversource CNG SCG <small>*Required if Pre-Existing Heating Fuel Type is Natural Gas</small>		Natural Gas Billing Account Number:		
Facility Type: College/University Grocery/Food Sales Hospital Industrial/Manufacturing K-12 School Lodging Medical Office Multifamily* Office Building Parking Garage Police/Fire Station (24hr) Restaurant Foodservice Retail Warehouse/Storage Other: _____			Has your building received weatherization upgrades in the last 15 years? Yes No/Unsure	
Fully replacing pre-existing heating system? Yes (Invoice must indicate removal or disconnection of pre-existing system) No (Integrated Control Model # and Integrated Control Setting required)		Integrated Control Model #: _____ (not required for electric heat or full oil/propane/natural gas displacement) <small>**If configured to provide automatic changeover from heat pump to backup heating system, switchover temperature must be set below 30°F. **Integrated Control must be on the Energize CT Heat Pump QPL to qualify.</small>		Integrated Control Setting (check one): Droop Setting Switch-over Temperature _____
Pre-Existing Heating Fuel Type (check one)*: Natural Gas Oil Propane Electric Resistance <small>*Customers replacing a pre-existing Heat Pump do not qualify for a rebate</small>		Required if Multifamily selected for Facility Type: Heating Area (check one): Number of Units Multiple Units Common Area in Building:		
Square Feet Covered by New Equipment (required):		Total Building Square Footage (required):		

CONTRACTOR INFORMATION (MUST PARTICIPATE IN THE ENERGIZE CT HEAT PUMP INSTALLER NETWORK)

Contractor Name:		Contact Name:		
Mailing Address:		City:	State:	Zip:

REBATE CHECK INFORMATION

Make Rebate Check Payable to (check one): Customer Installing Contractor
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CONTRACTOR SIGNATURE (ONLY REQUIRED IF CONTRACTOR IS PAYEE)

I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the terms and conditions on this form. I certify that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

By signing below, and subject to concurrence by the contractor, I AUTHORIZE THE COMPANIES TO ASSIGN PAYMENT OF THE HEAT PUMP INCENTIVE listed on the 2024 Heat Pump Rebate Form and subject to the Terms and Conditions listed, to the contractor listed on the contractor's invoice, which must include name and address to send rebate check.

Name:	Signature:	Date:
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PAYEE INFORMATION

Payee Name:				
Mailing Address:		City:	State:	Zip:
Form Completed By: Contractor/Distributor/Manufacturer Customer				

CUSTOMER SIGNATURE

By signing this form below, I certify that all of the information described on this Application and all documents provided with this Application are accurate and true and that I have read and understand the TERMS AND CONDITIONS on this form. I agree to a verification by a Utility representative of both the sales transaction and product installation and also allow Utility access to pre- and post-monitor the installation. By signing this Application, I further certify that the qualifying Equipment will be installed for use in the Connecticut address stated. Falsifying any of the above information will void this rebate application and any future rebate applications.

Name:	Signature:	Date:
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* Pre-approval is required if Multifamily is selected
**If configured to provide automatic changeover from heat pump to backup heating system, switchover temperature must be set below 30°F.

Want to learn more about the measures below?
 Visit [EnergizeCT.com/explore-solutions](https://www.energizect.com/explore-solutions) for details

New Equipment Information (Rebate amount will not exceed 75% of the total installation cost.)

Air Source Heat Pumps

EQUIPMENT SIZE	MINIMUM EFFICIENCY	QUALIFICATION	ENERGY OPTIMIZATION REBATE	DATE INSTALLED	QUANTITY	TONNAGE	MODEL NUMBER	AHRI NUMBER
< 5.4 Tons (< 65,000 BTUs)	Refer to EnergizeCT.com/ HPOPL	AHRI ¹	\$1,500/Ton ²					
≥ 5.4 to < 11.25 Tons (≥ 65,000 to < 135,000 BTUs)	15.4 IEER, 3.5 COP	AHRI ¹	\$1,500/Ton ²					
≥ 11.25 to < 20 Tons (≥ 135,000 to < 240,000 BTUs)	14.6 IEER, 3.4 COP	AHRI ¹	\$1,500/Ton ²					
≥ 20 to < 30 Tons (≥ 240,000 to < 375,000 BTUs)	13 IEER, 3.3 COP	AHRI ¹	\$1,500/Ton ²					

Variable Refrigerant Flow (VRF) Heat Pumps

EQUIPMENT SIZE	MINIMUM EFFICIENCY	QUALIFICATION	ENERGY OPTIMIZATION REBATE	DATE INSTALLED	QUANTITY	TONNAGE	MODEL NUMBER	AHRI NUMBER
≥ 5.4 to < 11.25 Tons (≥ 65,000 to < 135,000 BTUs)	11.3 EER, 18.9 IEER, 3.4 COP @ 47F	AHRI ¹	\$2,100/Ton ²					
≥ 11.25 to < 20 Tons (≥ 135,000 to < 240,000 BTUs)	10.9 EER, 18 IEER, 3.3 COP @ 47F	AHRI ¹	\$2,100/Ton ²					
≥ 20 Tons (≥ 240,000 BTUs)	9.6 EER, 16.4 IEER, 3.25 COP @ 47F	AHRI ¹	\$2,100/Ton ²					

Ground Source Heat Pumps

(The qualifying EER, COP and BTUs are based on the equipment's Ground-Loop Heat Pump "GLHP" ratings listed by AHRI regardless of the install type)

EQUIPMENT SIZE	TYPE	MINIMUM EFFICIENCY	QUALIFICATION	ENERGY OPTIMIZATION REBATE	DATE INSTALLED	QUANTITY	TONNAGE	MODEL NUMBER	AHRI NUMBER
≤ 11.25 Tons (≤ 135,000 BTUs)	Brine-to-Air	17.1 EER, 3.6 COP	AHRI ¹	\$4,000/Ton ²					
< 5.4 Tons (< 65,000 BTUs)	Brine-to-Water	16.1 EER, 3.1 COP	AHRI ¹	\$4,000/Ton ²					
≥ 5.4 to < 11.25 Tons (≥ 65,000 to < 135,000 BTUs)	Brine-to-Water	16.1 EER, 3.0 COP	AHRI ¹	\$4,000/Ton ²					

The Utilities reserve the right to inspect any project at their discretion. Projects totaling more than 20 tons or more than \$30,000 in rebates require Pre-Approval and Post-Inspection. Pre-Approval also required for Eversource customers using third party financing Please email CommercialHPRebates@ri-message.com or call 800-918-9369 to schedule.

If you are installing a qualifying Air Source Heat Pump or Variable Refrigerant Flow (VRF) Heat Pump, but are not displacing an existing fossil fuel system, you could be eligible for a different rebate. Please download the [Express Cool Choice](#) form to learn more on how to apply for a Heat Pump that is not displacing fossil fuel.

¹ Air Conditioning, Heating, and Refrigeration Institute www.ahridirectory.org
² Ton calculated based on AHRI cooling capacity. (1 ton = 12,000 BTUs)

Terms and Conditions

Funding Availability: Participants acknowledge that all funding for rebates under this program is derived from the Energy Efficiency Fund, which is managed, in part, by the Participating Utilities, and funded, in part, by their customers. Neither Participating Utility guarantees the availability of funding for this program and each Participating Utility reserves the right to cancel project funding and withhold incentive payments if the Energy Efficiency Fund becomes unavailable or insufficient. Neither Participating Utility is responsible for any costs or damages incurred by Participants if funding for this program or the Energy Efficiency Fund is reduced or eliminated by any governmental or regulatory body. Furthermore, neither Participating Utility will have energy efficiency funds to pay the incentives in such circumstances.

Therefore, rebates are subject to funding availability and may change without prior notice.

DEFINITIONS:

- **Participating Utilities:** The Connecticut Light and Power Company, DBA Eversource Energy ("Eversource") and The United Illuminating Company ("UI").
- **Customer(s):** Customers with an active electric account within Eversource or UI territory in the State of Connecticut.
- **Contractor(s):** Third-party businesses engaged in supporting the installation of Energy Efficiency Measures ("EEMs") and the submission of rebate applications.
- **Participants:** Collectively refers to Customers and Contractors.

APPLICATION FORM & REQUIRED DOCUMENTATION: This application must be filled out completely, truthfully, and accurately. The Participants or their authorized representatives must sign, date, and submit this completed application along with the:

- Itemized installation invoice with Contractor Name and Address, Equipment Manufacturer and Model Numbers, Quantities, Installation Date, Date of Purchase, Installation Address, Itemized Cost with separate line items for labor and equipment, and Proof of Payment. Equipment line items must include equipment type, make, model, quantity, itemized cost, and date of purchase.
- IRS W-9 Form (for Customer)
- Pre-Approval and/or Post Inspection Letters (if required)

ELIGIBILITY: Rebates are available to Eversource commercial and industrial customers, as well as UI customers with a commercial rate code on their electric service. Eligible equipment and products must be installed within the service territory of the Participating Utility. Additionally, residential customers may apply for rebates for common areas of multi-family housing. Eversource multi-family customers must have a commercial revenue code on their account to qualify for rebates. Please note that Eversource and UI reserve the right to exclude any third party from participation in the program at any time.

INSPECTIONS & PRE-APPROVAL: The Participating Utilities reserve the right to inspect Customer facilities irrespective of the requested rebate amount. Pre-approval and a post inspection is required if the rebate total is greater than \$30,000 or the total tonnage of Heat Pumps is greater than 20. Pre-Approval also required for Eversource customers using third party financing. The Participating Utilities reserve the right to adjust the incentive amount. Failure to obtain pre-approval may result in the applicant receiving a lower rebate amount. The Participating Utilities reserve the right to

request a member of the Customer or Contractor team to be present on-site or available via phone during the inspection to assist and verify proof of installation. If a Participating Utility requests a pre-inspection, it is the responsibility of the Participants to coordinate with the program team to schedule an appointment. Similarly, if a Participating Utility requests a post-inspection, the Participants must inform the program team once the installation is complete and schedule an appointment. For inquiries regarding the status of your pre-approval or to schedule an inspection, please reach out to the program team at **1-800-918-9369** or via email at **CommercialHPRebates@ri-message.com**.

REBATE OFFER: Rebate offer is available for qualifying equipment and products that are purchased and installed between **January 1st, 2025 and December 31st, 2025**. Rebate levels will be confirmed upon receipt of application and all required documents. Rebate amount will not exceed 75% of the total installation cost. See attached eligibility sheet for qualifying equipment specifications. The Participating Utility reserves the right to cap rebate amounts. Contact the Participating Utility representative for details.

VERIFICATION OF TRANSACTIONS: The Participating Utilities reserve the right to verify invoicing and sales transactions.

REBATE PROCESSING AND PAYMENT: Please allow at least 30 days for payment processing. Additional time may be required for more complex projects or those suspected of non-compliance. Payment to designated third party on rebate form will be permitted.

ENDORSEMENT: The Participating Utilities do not endorse any manufacturer, product, or system design in promoting this Program.

TAX LIABILITY: The Participating Utility will not be responsible for any tax liability that may be imposed on the Customer because of the payment of rebates. All Customers must supply their Federal Tax Identification Number or Social Security Number (IRS W9 Form) as part of this Application to receive a rebate.

WARRANTY: The Participating Utility makes no warranties or representation of any kind, whether statutory, expressed, or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the system or services provided by a manufacturer or vendor. Contact the Contractor for details regarding system performance of the EEMs. The Participating Utility does not guarantee that the listed EEMs will result in energy and/or cost savings.

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Terms and Conditions (Cont.)

Funding Availability: Participants acknowledge that all funding for rebates under this program is derived from the Energy Efficiency Fund, which is managed, in part, by the Participating Utilities, and funded, in part, by their customers. Neither Participating Utility guarantees the availability of funding for this program and each Participating Utility reserves the right to cancel project funding and withhold incentive payments if the Energy Efficiency Fund becomes unavailable or insufficient. Neither Participating Utility is responsible for any costs or damages incurred by Participants if funding for this program or the Energy Efficiency Fund is reduced or eliminated by any governmental or regulatory body. Furthermore, neither Participating Utility will have energy efficiency funds to pay the incentives in such circumstances.

Therefore, rebates are subject to funding availability and may change without prior notice.

LIMITATIONS OF LIABILITY: The liability of the Participating Utility is limited to paying the rebate specified. The Participating Utility is not liable for any damages arising out of or resulting from participation in this rebate offer. Such damages include, but are not limited to, loss of profits, loss of revenues, failure to realize expected savings, loss of data, loss of business opportunity, or similar losses of any kind. Additionally, the Participating Utility shall not be liable for any indirect, incidental, punitive, special, or consequential damages, or for any damages in total connected with or resulting from participation in this program.

ENERGY EFFICIENCY MEASURES (EEMS): To be eligible for an incentive, the Participant must install the EEMs specified in the application and corresponding offer letter. Only EEMs specified within the offer letter are eligible for incentives. The Participant is not obligated to install any of the EEMs referenced in the offer letter. However, the incentive(s) offered in the offer letter will be forfeited for EEMs that are not installed.

PROJECT EVALUATION: The Participating Utilities reserve the right, at the expense of the Energy Efficiency Fund (and not the Customer), to conduct a confidential project evaluation within five years of incentive payment. This evaluation will occur under actual operating conditions to determine the actual energy savings. The Customer is required to provide site access and necessary information to facilitate this evaluation. Customers consent to the project evaluation when they apply for the rebate.

ELECTRIC BENEFITS: Apart from the energy cost savings realized by the Customer and the incentives provided to offset the cost of EEMs, the Participating Utilities are entitled to 100% of the benefits, credits, and rights associated with the EEMs. This includes, but is not limited to, ISO-NE products and all other attributes, payments, or products associated therewith under any regional initiative or federal, state, or local law, program, or regulation. By participating in the program, the Customer waives any right to these benefits and agrees not to seek them.

DISPUTE RESOLUTION AND CONFIDENTIALITY: In the event of any dispute arising from or relating to this rebate program, including but not limited to disagreements between Participants and the Participating Utilities regarding appropriate incentive amounts, application rejection, and participant probation, suspension, or expulsion, the following dispute resolution process shall be followed:

- **Mediation:** The parties involved shall first attempt to resolve the dispute through mediation.

- **Arbitration:** Should mediation fail to resolve the dispute within 45 days after the appointment of a mediator, the dispute shall be finally resolved through confidential, final, and binding arbitration. The arbitration shall be conducted in accordance with the CPR Institute for Dispute Resolution Rules for Non-Administered Arbitration, with a sole arbitrator selected from the CPR Panels of Distinguished Neutrals. The arbitration proceedings shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1-16. The place of arbitration shall be Hartford, Connecticut.
- **Confidentiality Clause:** The Participating Utilities respect the rights of Customers and Contractors to express their opinions and concerns but are ultimately responsible for maintaining the integrity and reputation of this rebate program. To strike a balance between these interests, the Participating Utilities may include confidentiality clauses in agreements or contracts. These clauses may restrict the disclosure of sensitive information related to the program's operations, proprietary information, or trade secrets. By agreeing to participate in the program, Contractors and Customers acknowledge and agree to abide by any such confidentiality provisions.
- **Time Limitation:** Any arbitration proceedings must be commenced within two years of the conduct or action giving rise to the dispute.
- **Enforcement:** The judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction thereof.

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