

August 29, 2023

Connecticut Energy Efficiency Board  
10 Franklin Square  
New Britain, CT 06051

Connecticut Department of Energy and Environmental Protection  
79 Elm Street  
Hartford, CT 06106-5127

Eversource  
107 Selden Street  
Berlin, CT 06037

Avangrid  
180 Marsh Hill Road  
Orange, CT 06477

Dear EEB, DEEP, Eversource and Avangrid,

We, the undersigned, are writing in regard to the proposed changes to the EnergizeCT HES/HES-IE programs and are submitting the following request:

***1. Delay the implementation of any changes to the current three-year plan until January 1<sup>st</sup>, 2025.***

As vendors (and as an industry,) we are still dealing with the repercussions of the reduced budgets resulting in stop-go PO funding, extensive technical issues with program tools, and program changes that hinder or indefinitely delay services to our customers and rate payers.

As vendors and boots on the ground, we have over 100 years of combined experience with the HES/HES-IE programs and have serviced hundreds of thousands of customers and rate payers. It is concerning to us, as vendors and as industry partners, that some of the proposed program changes mirror past multi-family program changes which significantly impacted the programs in a negative way.

We are formally requesting additional implementation time to allow vendors to research, develop, and implement new business models and services that are still profitable and meet the technical program requirements for services and savings. It will not only allow vendors to adjust and react to the program changes, but also allow the utilities the appropriate time required to prepare and coordinate a successful, seamless, and structured plan.

***2. Extend the allowed timeline for submitted comments to January 1<sup>st</sup>, 2024.***

The end of August timeline for submitted comments is quickly ending.



We as vendors, business owners, certified analysts, industry experts, and in-home service providers, need additional time to research and determine the effects of the proposed changes on our business models, and our industry as a whole.

As vendors we would like the opportunity to provide feedback, recommendations and input into potential changes that may or may not benefit our businesses, customers, and rate payers. A January 1<sup>st</sup>, 2024, deadline allows time for us to appropriately provide comments.

We are hoping to work with the EEB, DEEP and the utilities to determine and implement program changes that benefit everyone, specifically our customers, rate payers and Connecticut as a whole without negatively impacting our industry. The HES/HES-IE programs are and have been successful and beneficial to Connecticut residents. As service providers in our industry, we can provide great insight into the programs and the families we serve, their needs, barriers, and solutions.

Given the very short comments period, uncertainty of the impacts of the proposed program changes, and the pending program RFQs/RFPs reportedly coming in the next few months, we are formally requesting to extend the allowed timeline for submitted comments to January 1<sup>st</sup>, 2024.

Signatures:

Company Name: <i>Lantern Energy</i>
Principal Name: <i>Peter J Callan</i>
Principal Signature: 
Company Name: F.F. Hitchcock
Principal Name: Jane Bourdeau
Principal Signature: <i>Jane Bourdeau</i>
Company Name: ECOSMART / R. PELTON
Principal Name: <i>BECKY PELTON</i>
Principal Signature: 
Company Name:
Principal Name:
Principal Signature: