



Request for Proposal Notice – Hancock Mobile App Support
To be Issued by Eversource, on behalf of the Connecticut
Program Administrators

Eversource Energy, Inc. and United Illuminating have procured, from Hancock Software, a mobile application and/or device that enables our contractor partners to record home energy assessment data points for the Home Energy Solutions (“HES”) and Home Energy Solutions – Income Eligible (“HES-IE”) program while remote at customer sites within the Connecticut territory. The Energize Connecticut Sponsors (“Sponsors”) request proposals from vendors to provide support for the Hancock Mobile App to the internal team and third-party contractor partners. The selected vendor will oversee the Hancock product improvement roadmap, supply a support portal, and triage user support requests.

Eversource will be conducting this RFP on behalf of the Program Administrators through an ARIBA e-sourcing platform. If you would like to participate, please email EEProcurement@eversource.com by **August 28th** to be sent an invitation.

In ARIBA, you will find all the information necessary to navigate through the tool and respond to the RFP. The estimated RFP timeline and assessment process are stated below but is subject to change:

RFP issued to Vendors:	August 28, 2023
Supplier Pre-Bid Meeting:	September 5, 2023
Final Proposal Submission:	September 11, 2023

Please note that all questions relating to this RFP must be submitted through the ARIBA Sourcing tool using the Messages function to ensure accurate information is provided to all project team members and suppliers, as well as to ensure process consistency. Eversource will ONLY provide information related to this RFP via the Message function. No other communication vehicles will be allowed.